

F21 PUERTO RICO LLC:

Coverage Period: 02/01/2024 – 01/31/2025 Coverage for: Individual/Couple/Family | Plan Type: PPO

Summary of Benefits and Coverage: What this Plan Covers & What You Pay For Covered Services

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, please call to 1.888.758.1616 (toll free) or 787.281.2800. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other underlined terms see the Glossary. You can view the Glossary at www.mcs.com.pr or www.healthcare.gov/sbc-glossary, or call to 1-888-758-1616 or 787-281-2800

to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$ 0	See the Common Medical Events chart below for your costs for services this plan covers.
Are there services covered before you meet your deductible?	Yes. Major Medical Coverage: \$100 - Individual deducible / \$300- Family deducible. There are no other specific deductibles.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without cost sharing and before you meet your deductible. See a list of covered preventive services at https://www.healthcare.gov/coverage/preventive-care-benefits/ .
Are there other deductibles for specific services?	No.	You have to meet <u>deductibles</u> for specific services before this plan begins to pay for these services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	\$6,350- individual \$12,700- family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this plan, they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit?</u>	Premiums, Health care not covered by the Plan and expenses of the following coverages: Optional Coverage: Dental – Vision	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See www.mcs.com.pr or call 1-888-758-1616 (toll free) or 787-281-2800 (metro area) for a list of network providers .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a provider in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the provider's charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a referral to see a specialist?	No.	You can see the specialist you choose without a referral.

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Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Primary care visit to treat an injury or illness	\$10 copay–visit to generalist		None
	<u>Specialist</u> visit	\$15 copay-visit to specialist		None
	Sub-Specialist visit	\$18 copay-visit to sub-specialist		None
If you visit a health	Chiropractor (first visit)	\$15 copay-		None
care <u>provider's</u> office or clinic	Chiropractor (manipulations)/ Physical Therapy	\$15 copay- \$5 copay	You pay 100% of the costs at the time of	None
	Respiratory Therapy	\$5 copay-	receiving the services. MCS will reimburse the contracted rate base with a participating provider less any copayment or co- insurance applicable for the service received.	None
	Preventive care/screening/ immunization	No charge		\$0/0% applies as long as these services were defined as preventive service coverage in the "(P.L. 111-148) and the (P.L. 111-152). Grandfathered groups: None
If you have a test	Diagnostic test (x-ray, blood work)	30% coinsurance		None
If you have a test	Imaging (CT/PET scans, MRIs)	30% coinsurance		CT Scan, MRA, MRI, PET Scan and PET CT – Requires preauthorization
If you need drugs to treat your illness or condition More information about prescription drug coverage is available at http://www.mcs.com.pr/	Generic drugs	Point of Service: \$10 copay / Mail Order: \$20 copay / 90-Day Supply: \$20 copay		Rule D
	Preferred brand drugs	Point of Service: 25% min. \$15 / Mail Order: 25% min. \$70 copay/ Supplied 90 days: 25% min. \$70 copay		10% coinsurance- Oral Chemotherapy-through Point of Service and Mail Order.
	Non-preferred brand drugs	Point of Service: 25% min. \$15 / Mail Order: 25% min. \$70 copay/		

^{*} For more information about limitations and exceptions, see the plan or policy document at http://www.mcs.com.pr.

		What You Will I	Pay	
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
		Supplied 90 days: 25% min. \$70 copay		
	Over-the-Counter Drugs (OTC)	\$1 copay		According to the Food and Drug Administration (FDA), non-prescribed drugs are as safe and effective as prescribed drugs. At the same time, they offer more treatment options for various health conditions, often at a lower price than prescribed drugs are: Non-sedative antihistamines (NSAs) Proton Pump Inhibitors (PPIs) Ophthalmic Solutions Non-steroidal anti-inflammatory drugs (NSAIDS) Antifungals Laxatives Analgesics Cough combinations Combinations for ulcer therapies Nasal steroids Artificial Tears and lubricants
	Specialty drugs	30% coinsurance		Covered through the Specialty Drug Program
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	\$75 copay- outpatient facility		30% for endoscopic procedures in outpatient facility
Julyery	Physician/surgeon fees	No charge.		None
	Emergency room care	\$0 copay–accident \$75 copay–sickness*		*If precertified through Medilinea - \$0
If you need immediate medical attention	Emergency medical transportation	Ground ambulance in PR: MCS will reimburse up to a maximum of \$75 per trip. Air Ambulance in PR: 20% coinsurance applies to the rates		Ground ambulance in PR - maximum of 4 trips per year policy for reimbursement. Air ambulance in PR - maximum of one trip per policy year. Subject to evaluation by MCS.

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		What You Will		
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Urgent care	established by MCS with the facility contracted for these services. \$60 copay	You pay 100% of the costs at the time of receiving the services.	None
If you have a hospital stay	Facility fee (e.g., hospital room) Level 1 Level 2	\$75 copay– hospitalization/ \$350 copay– hospitalization	MCS will reimburse the contracted rate base with a participating	None
J,	Physician/surgeon fees	No charge.	provider less any copayment or co-	None
If you need mental health, behavioral health, or substance abuse services	Outpatient services	\$15 copay- psychology visit \$15 copay- psychiatrist visit	insurance applicable for the service received.	Covered directly through contracted providers or through MCS Solutions. Apply specialist copay. Psychologists - covered directly through contracted providers or through MCS Solutions. Social Worker - covered only through MCS Solutions. EAP 1-8 visits without co-payment by insured person through MCS Solutions. For additional visits, apply a specialist copay.
	Inpatient services Level 1 Level 2	Hospitalization and Partial Hospitalization \$75 copay \$350 copay		None
	Office visits	\$15 copay for specialist	Vou pay 100% of the	Includes dependent daughters.
If you are pregnant	Childbirth/delivery professional services	No charge.	You pay 100% of the costs at the time of receiving the services.	Includes dependent daughters.
	Childbirth/delivery facility services. Level 1 Level 2	\$75 copay– hospitalization/ \$350 copay– hospitalization	MCS will reimburse the contracted rate base with a participating	Includes dependent daughters.
If you need help recovering or have	Home health care	No charge	provider less any copayment or co-insurance applicable for	Maximum of 60 days per policy year. Coordinated through Clinical Affairs.
other special health needs	Rehabilitation services	No charge	the service received.	Covered under Home Health Care. Coordinated through Clinical Affairs.

 $[\]hbox{* For more information about limitations and exceptions, see the plan or policy document at $$\underline{$http://www.mcs.com.pr}$.}$

		What You Will P	Pay	
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Habilitation services	No charge		Covered under Home Health Care. Coordinated through Clinical Affairs.
	Skilled nursing care	No charge		Coordinated through Clinical Affairs
	Durable medical equipment	25% coinsurance		Requires prior authorization.
	Hospice services	20% coinsurance		Covered through Major Medical. Coordinated through Clinical Affairs.
	Children's eye exam	\$0 copay		One per policy year.
	Children's glasses	\$100 Maximum Benefit each policy year		Covered through contracted facilities or reimbursement
If your child needs dental or vision services	Pediatric dental checkup	0% coinsurance – Diagnostic & Preventive 20% coinsurance – Space Maintainers/ 20% coinsurance – Restorative/ 50% coinsurance – Crowns/ 20% coinsurance – Oral Surgery/ 20% coinsurance – Endodontic and Periodontic/ 50% coinsurance – Prosthesis		Covered only if the insured has dental coverage. Maximum of \$1,000 per policy year per insured. This maximum does not apply to minors under 19 years of age.
		Orthodontics- covered by 50% reimbursement up to the established maximum.		Orthodontics- maximum of \$1,000 per lifetime per insured person.

 $[\]hbox{* For more information about limitations and exceptions, see the plan or policy document at $$\underline{$http://www.mcs.com.pr}$.}$

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Hearing aids
- Cosmetic surgery
- Long-term care
- Private-duty nursing
- Weight loss programs
- Non-emergency care when traveling outside the US
- Infertility treatment.

- Some General Exclusions:
- Services not medically necessary
- Charges the person is not legally obligated to pay
- Injuries arising as a result of intent to commit an Illegal act
- Services provided and/or covered under state or federal law, for which the insured is not legally obligated to pay, such as services rendered by the Automobile Accident Compensation Administrator (Spanish acronym ACAA) and the State Insurance Fund.
- Expenses or services for new medical procedures considered experimental or investigative, until MCS determines their inclusion.
- Payments made by person covered under this policy to a participating provider without being obliged by this contract to do so.
- Drugs or medicine obtained without a doctor's prescription or not approved by the Food and Drug Administration (FDA)

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.)

- Acupuncture
- Lenses
- Bariatric surgery
- Dental care (on dental coverage)

- Routine visual care (ophthalmologist or optometrist)
- Routine foot care (podiatrist)
- Refraction test
- Chiropractic
- Value Programs
 - MCS Ălivia
 - MCS Solutions

- MCS Medilínea
- MCS Medilínea MD
- MCS Madres v Bebés Saludables
- MCS Step to Wellness
- MCS Enlace
- MCS Asistencia al Viajero
- MCS Rewards
- MCS Care Clubs
- MCS Balance

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: for the Puerto Rico's Office of Commissioner of Insurances, contact www.ocs.gobierno.pr or call to 787.304.8686; for the Department of Health & Human Services' Center for Consumer Information & Insurance Oversight (CCIIO) contact www.cciio.cms.gov or call to 1.877.267.2323 x. 61565; for the Department of Labor's Employee Benefits Security Administration (EBSA) contact www.dol.gov/ebsa/contactEBSA/consumerassistance.html or call to 1.866.444.EBSA (3272). Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: MCS Life Insurance Company at http://www.mcs.com.pr or calling to the number specified in the back of your health plan card, or 1.888.758.1616 toll free (TTY/TDD users 1.866.627.8182); Puerto Rico's Office of Commissioner of Insurances, contact www.ocs.gobierno.pr or call to 787.304.8686; or to Department of Labor's Employee Benefits Security Administration (EBSA) contacting www.dol.gov/ebsa/healthreform or call to 1.866.444.EBSA (3272).

Does this plan provide Minimum Essential Coverage? Yes

If you don't have Minimum Essential Coverage for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

^{*} For more information about limitations and exceptions, see the plan or policy document at http://www.mcs.com.pr.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en español, llame al 1.888.758.1616 (TTY: 1.866.627.8182).

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1.888.758.1616 (TTY: 1.866.627.8182).

Chinese (中文): 如果需要中文的帮助,请拨打这个号码 1.888.758.1616 (TTY: 1.866.627.8182).

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1.888.758.1616 (TTY: 1.866.627.8182).

-To see examples of how this plan might cover costs for a sample medical situation, see the next section. -

^{*} For more information about limitations and exceptions, see the plan or policy document at http://www.mcs.com.pr.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$0
■ Specialist copayment	\$15
■ Hospital (facility) copayment	\$75
■ Diagnostic tests coinsurance	30%

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost	\$12,267

In this example, Peg would pay:

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Cost Sharing			
Deductibles	\$0		
Copayments	\$446		
Coinsurance	\$314		
What isn't covered			
Limits or exclusions \$0			
The total Peg would pay is \$760			

Managing Joe's type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

■ The plan's overall deductible	\$0
■ Specialist copayment	\$15
Hospital (facility) copayment	\$75
■ Diagnostic tests coinsurance	30%

This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

Total Example Cost	\$6,295

In this example, Joe would pay:

Cost Sharing			
Deductibles	\$0		
Copayments	\$633		
Coinsurance	\$472		
What isn't covered			
Limits or exclusions	\$0		
The total Joe would pay is	\$1,105		

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

■ The plan's overall deductible	\$0
■ Specialist copayment	\$15
■ Hospital (facility) copayment	\$75
■ Diagnostic tests coinsurance	30%

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

Total Example Cost	\$1,580

In this example, Mia would pay:

Cost Sharing	
Deductibles	\$0
Copayments	\$365
Coinsurance	\$18
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$383